



### *Prior Authorization Grid Requirements*

The updated Prior Authorization Grids for Health Choice Arizona (HCA) and Health Choice Generations ( HCG) both identify providers requiring authorization by specialty and specific services by procedure code.

All Prior Authorization requests (faxed, phoned and electronically entered on our web portal) **must** include the necessary Procedure Codes (CPT) and Diagnosis Codes (ICD9) to be processed. If either CPT or ICD9 is missing, the authorization will be cancelled and sent back to you upon receipt.

Once the authorization request has been processed, you will still receive a fax containing the Provider Authorization Determination information. Additionally, a more detailed reason to support the decision will be indicated.

If you have any questions, please contact the HCA Medical Services @ 1-800-322-8670 and HCG @ 1-800-656-8991.