

Orientation Session Invitation

As part of Health Choice Arizona's (HCA) efforts to provide their members with access to high-quality, cost-effective care, HCA has selected MedSolutions to provide a utilization management program for radiology services. MedSolutions will begin accepting HCA referrals effective May 24, 2010 for a go live date beginning June 1, 2010.

In the coming weeks, MedSolutions will be leading orientation sessions designed to assist you and your staff with the new radiology management program. **PLEASE NOTE: New times have been added.**

During these sessions, we will discuss in detail the prior authorization requirements for Health Choice members and the functionality of the MedSolutions website, **www.medsolutionsonline.com**. Topics to be discussed include the new prior authorization process, accessing information from the website and a review of the Quick Reference Guide. This will be followed by a question-and-answer session. We encourage you to attend one of these informative sessions to ensure your understanding of the new prior authorization process for imaging services.

Web Orientation Sessions

We hope you find one or more of the following times convenient. All session times are "Arizona Time". WebEx may display Central Times.

May 25	Tuesday	2 PM
May 26	Wednesday	9 AM
May 27	Thursday	8 AM

How to Register

Please read the following instructions carefully to register for and participate in a session:

1. Once you have chosen a date and time, please go to **<http://medsolutions.webex.com/>**
2. Click on the "Training Center" tab at the top of the webpage
3. Find the date and time of the conference you wish to attend by clicking the "Upcoming" tab. All of the Provider Orientation Sessions will be named "Health Choice Arizona Provider Orientation."
4. Click "Register"
5. Enter the registration information

After you have registered for the conference, you will receive an email containing:

1. The toll-free phone number and pass code you will need for the audio portion of the conference
2. A link to the web portion of the conference
3. The conference password

Please keep the registration email so you will have the link to the web conference and the call-in number for the session in which you will be participating.

If you are unable to participate in a session at any of the times listed, you can request a copy of the presentation by visiting <http://www.medsolutions.com/implementation>, then click on Health Choice Arizona. The presentation is in PDF format. If you need Adobe Reader, you can download it from www.adobe.com/products/reader/.