

Provider Notice

Transportation change for MOHAVE, APACHE, COCONINO, NAVAJO, YUMA, LA PAZ Counties

Dear Health Choice Provider,

Effective immediately, members needing transportation out of their county of residence to a medical appointment will require an out of county transportation referral. For instructions and details, please access the provider manual at:

<http://www.healthchoiceaz.com/generalproviders/>

If you are a specialist, please ensure that the members Primary Care Physician is aware and in agreement that the member should be treated at your facility. PCPs are the medical managers responsible and accountable for the coordination, supervision, deliverance, and documentation of health care services to assigned members.

PCPs: If a member is leaving his/her county of residence to be treated in a specialists' practice or facility and needs a referral for transportation please contact the Health Choice Member Services department for coordination.

Refer to the "[Commonly Used Forms](#)" section on the website for a copy of the Transportation Referral Form.

Upon completion the form can be faxed to 1-877-433-9835, or call:

Monday through Friday
7 am – 5 pm
1-866-422-0226

If you have further questions regarding this communication, please contact Health Choice Arizona or your Network Services representative.

Sincerely,
Health Choice Arizona
Network Services