NOTICE: Electronic 835 Transaction Remit Posting

April 13, 2022

Dear provider,

Health Choice Arizona is aware of an issue related to Electronic 835 Transaction Remit Posting.

This issue caused the CPT code to not populate on the ERA files delivered for the month of March.

Health Choice Arizona conducted a 'system update' on 3/29/2022 resolving this issue. A report of impacted 835 remits have been identified and the 835 electronic transactions have been recreated and were re-sent to providers during the week of 4/4/2022.

We thank you for your patience and understanding.

