NOTICE: AHCCCS COVID19 Frequently Asked Questions

Dear Providers,

On March 11, Governor Doug Ducey issued a Declaration of Emergency and an Executive Order regarding the COVID-19 outbreak in Arizona. This action will provide health officials and administrators with tools and guidance necessary to combat the continued spread of COVID-19 and to reduce financial burdens on Arizonans by lowering healthcare costs associated with the virus.

To address Medicaid-related questions from providers and contractors about COVID-19, AHCCCS has developed a list of Frequently Asked Questions Regarding Coronavirus Disease 2019 (COVID-19), updated regularly as more information becomes available.

AHCCCS FAQ: https://azahcccs.gov/AHCCCS/AboutUs/covid19.html


If a member has other concerns about COVID-19, please request them to contact their health plan’s Member Services phone number. Members can find this number on the back of their AHCCCS card or on the AHCCCS website under “Health Plans Available for AHCCCS Medical Assistance.”

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