

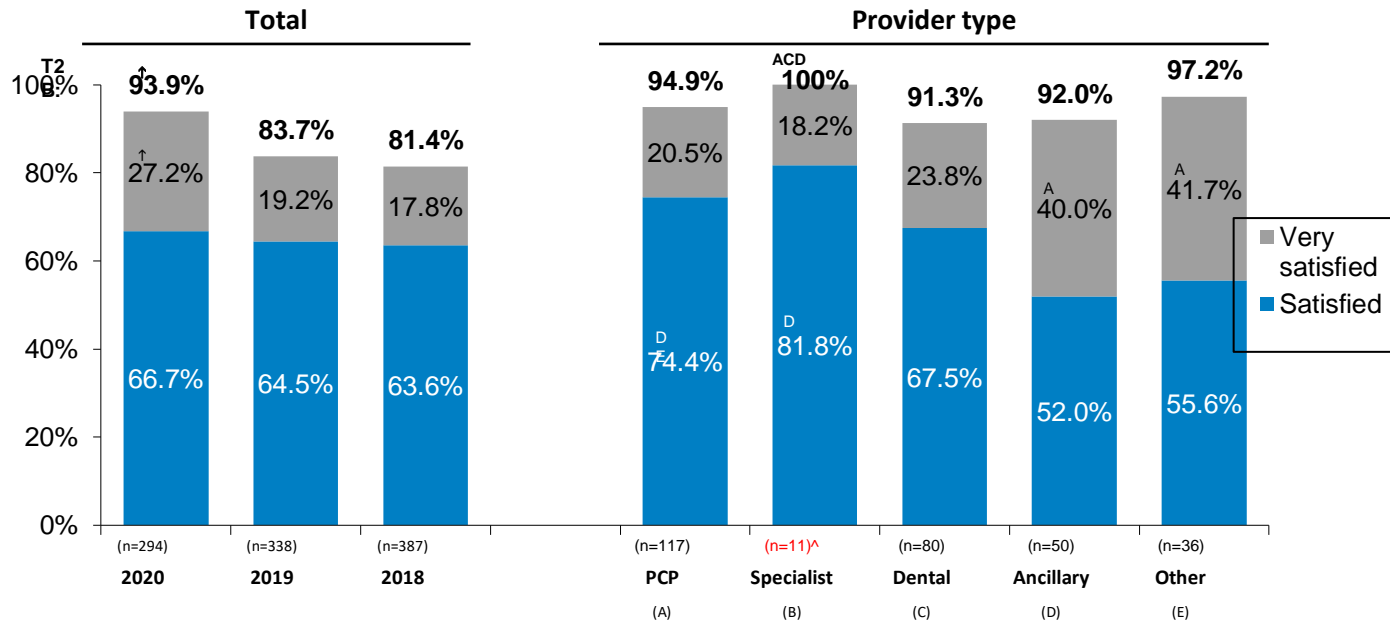
# Health Choice Arizona Provider Satisfaction Results April 2020



An Independent Licensee of the Blue Cross Blue Shield Association

Health  
Choice

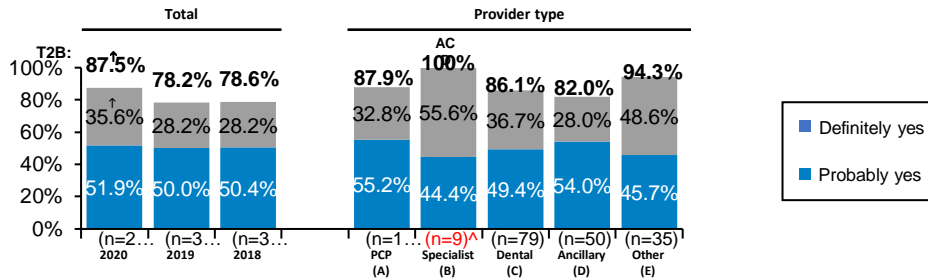
# Overall satisfaction



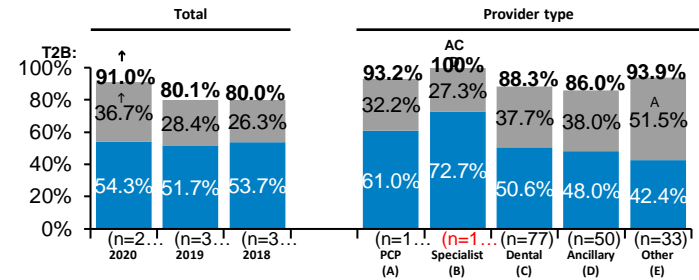
- Q2. Overall, how satisfied are you with Health Choice Arizona? Please refer to page 6 for statistical references and footnotes.

# Loyalty

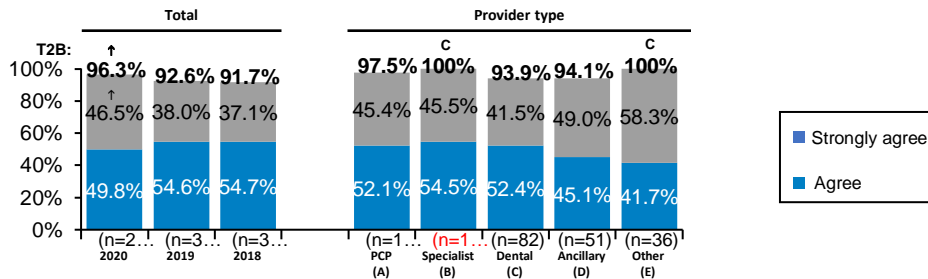
## Would recommend HCA to patients



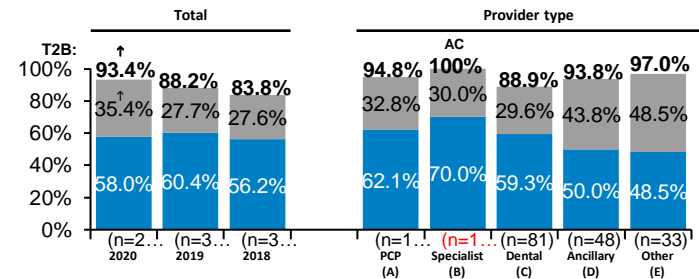
## Would recommend HCA to a physician



## See relationship continuing on a long-term basis



## HCA works with physicians to provide quality care



- Q3. Would you recommend Health Choice Arizona to your patients who asked your advice about which AHCCCS plan to join? Q4. Would you recommend Health Choice Arizona to a physician who was interested in contracting with an AHCCCS plan? Q5. I see my relationship with Health Choice Arizona continuing on a long-term basis. Q6. I believe that Health Choice Arizona is committed to working in partnership with physicians to provide quality care. Please refer to page 6 for statistical references and footnotes.