

## What is the Credentialing Portal?

The Credentialing Portal is Health Choice's online, electronic portal for submitting the AzAHP Practitioner form.

## Is the Credentialing Portal different than the Provider Portal?

Yes. They have different web addresses and two separate purposes. Use the Credentialing Portal to submit credentialing requests for practitioners. Use the Provider Portal for member eligibility, prior authorization and claims status and more!

Credentialing Portal: <https://providerportal.healthchoiceaz.com/Azahp/AzahpAccount/AzahpLogin>

Provider Portal: [Provider Portal - Health Choice Arizona \(healthchoiceaz.com\)](https://providerportal.healthchoiceaz.com)

## Do I need a different username/email and login for the Credentialing Portal than what I use for the Provider Portal?

No. Although the two portals are used for different purposes, you will use the same login email and password for both portals.

## What are the benefits of submitting AzAHP forms via the Credentialing Portal?

Completing the online form allows users to save information and return at a later time to finish without risking losing the information. Once completed, the form can be printed and mailed to other health plans that require the AzAHP Practitioner form.

For practitioners practicing at the same location information can be copied from one form into another form.

## Can all AzAHP forms be submitted using the Credentialing Portal?

Not at this time. Only the Practitioner Form is currently available. Health Choice plans to have other AzAHP forms available at a later date.

## Why can't I open/see other sections in the form?

The **Validation** section must be completed before any other sections are accessible. Once the **Validation** section is completed the other areas are accessible.

## Why can't I submit my form?

Ensure all required sections are completed by checking that the Progress bar shows all sections checked off. Also, be sure to check the acknowledgement checkbox located at the bottom of the form.

## Is there someone I can reach out to for assistance or questions?

Yes. Go to the [Contact Us](#) page of the website or email Provider Portal Support at [hchproviderportal@azblue.com](mailto:hchproviderportal@azblue.com).