

# NOTICE:

## AHCCCS Provider Enrollment Portal - APEP

Dear Provider,

AHCCCS, having carefully considered provider and stakeholder feedback, will be launching its new “AHCCCS Provider Enrollment Portal” (APEP) on June 1, 2020 in order to allow ample time for provider communication and training to ensure readiness for the new system. AHCCCS will continue to receive and process timely provider updates and application requests during the transition from the current, completely manual, provider enrollment process to the new online portal.

To provide current important implementation updates, AHCCCS will be using email distribution lists and the AHCCCS website to disseminate information.

Some resources include:

- The Provider Update page available at: <https://www.azahcccs.gov/PlansProviders/NewProviders/ProviderUpdates.html>
- [Subscribing](#) to emails from the Office of Inspector General, Division of Fee-for-Service, Division of Health Care Advocacy and Advancement, Office of the Director and Division of Health Care Management.
- Reviewing newsletters on the AHCCCS website, such as the [Claims Clues Newsletters](#) (published monthly).

If you have questions please contact Provider Enrollment at: [PRNotice@azahcccs.gov](mailto:PRNotice@azahcccs.gov)

OR

Call the Provider Enrollment Call Center at:

- 602-417-7670 Option 5 (In State - Within Maricopa County)
- 1-800-794-6862 (In State – Outside of Maricopa County)
- 1-800-523-0231 (Out of State)

