

# NOTICE: AHCCCS Bed Capacity Survey

Behavioral Health Residential Facilities and Residential Treatment Centers

February 24, 2021

AHCCCS in partnership with its contracted health plans, has developed a survey for providers who manage Behavioral Health Residential Facilities (BHRFs) and Residential Treatment Centers (RTCs). The purpose of the one-time survey is to obtain information about the capacity of these providers to service individuals with complex health care needs. The information you provide will contribute to an assessment of Arizona's capacity to care for individuals with complex needs and help in long term system planning as well as to EMResource, a database that will be accessible to AHCCCS health plans, their staff and Arizona providers seeking to find placements for AHCCCS members.

Please complete the survey by no later than **March 17, 2021**.

You may be contacted by other AHCCCS health plans about this survey. However, ***you only have to complete the survey once for each of your facilities.***

- 1) To begin the survey, you will need the following organization and facility information:
  - a. Organization Name and Tax ID
  - b. Contact information such as name, title, phone number and email
  - c. BHRF and RTC location information including AHCCCS provider ID, AHCCCS provider type, service address, Total Bed Capacity and Current Bed Capacity, contracted health plans, and specialized populations.
    - i. If there are multiple BHRF and RTC facilities, at the end of the survey there will be an opportunity to include the additional location information
    - ii. The AHCCCS ID is a 6-digit number assigned by AHCCCS and the AHCCCS Provider Type is the two character the organization selected (i.e. B1, B5)
    - iii. If you do not know your AHCCCS Provider ID or Provider Type for the facilities, go to the AHCCCS Provider Portal at <https://azweb.statemedicaid.us/Account/Login.aspx?ReturnUrl=/>
- 2) After you have the information, please go to the following link and complete the survey: <https://www.surveymonkey.com/r/M9JT27Y>

If you have any further questions, please call contact us at 1-800-322-8670 and ask for your Network Provider Performance Representative.

***This announcement includes more information and details.***

*To view this notice for the full announcement and for embedded links and content specific to education-related material, please visit us online at [www.HealthChoiceAZ.com](http://www.HealthChoiceAZ.com) under our "Providers" tab.*

