

# NOTICE:

## AHCCCS Rescinds the Prohibition of Handwriting and No sum of all fees on Claim Forms as Outlined Below

July 23<sup>rd</sup>, 2018

Dear Providers,

On July 12, 2018 AHCCCS rescinded its policy regarding the prohibition of handwriting on claim forms as outlined in their April 2018 Claims Clues. They also rescinded the requirement of “no sum of all fees”.

### AHCCCS Policies Rescinded

The purpose of this notification is to make all parties aware that AHCCCS is rescinding the following claims’ policies:

- The prohibition of handwriting on claim forms (ADA 2012, CMS-1500, and UB-04); and
- The instructions for multi-page claims to only have the Sum of All Fees/Total Charges field filled in on the last page of the claim, and for all other pages to have the Sum of All Fees/Total Charges field left blank, for the ADA 2012, CMS-1500, and the UB-04 claim forms.

This is **effective immediately**.

The FFS and IHS/Tribal Provider Billing Manuals have been updated to reflect the rescinding of these two policies.

Health Choice Arizona and Health Choice Integrated Care, as an AHCCCS contractor and in compliance with the AHCCCS Contractors Operations Manual (ACOM), also rescinds notice made to our dental providers on June 21, 2018.

This change is **effective immediately** in accordance to the rescinded AHCCCS policy.

Thank you for your continued commitment to serving our members and providing quality care and services.

If any questions, please contact your Network Service Representative.

Sincerely,  
Provider Network Operations

