

NOTICE: 2020-2021 SYNAGIS PRIOR AUTHORIZATION DEDICATED FAX LINE

October 12, 2020

Dear Provider,

On October 7th you received communication from Health Choice regarding the start of the Synagis season with a reminder that all Synagis requests must have prior authorization approval before administration and must be processed as a medical claim for AHCCCS plans.

Health Choice now has a dedicated Synagis Prior Authorization fax number **(855) 432-2494**. This enhancement allows Health Choice to continue to optimize our efficiencies and effectiveness in timely Synagis prior authorization processing.

Please note the fax number communicated on October 7th will work but this is a new, dedicated Synagis Fax number

The Health Choice Prior Authorization (PA) Form for Synagis season 2020-2021 can be located on our website by visiting: <https://www.healthchoiceaz.com/> Provider Tab -> PA Guidelines

- Synagis can be shipped and processed by CVS Specialty Pharmacy to a provider office or to a member's home for home injection by a nurse

Please complete **both** of the following steps to obtain Synagis for your patient:

- A completed Synagis PA form (in full) faxed to Health Choice Arizona
- A Synagis prescription order submitted to CVS Specialty Pharmacy by fax or email to customer.servicefax@cvshealth.com

	Phone	Fax
Health Choice Arizona	(800) 322-8670	(855) 432-2494
CVS Specialty Pharmacy	(800) 237-2767	(800) 323-2445

If you have any questions, please reach out to your Network Service Provider Performance Representative.

