

NOTICE: Reissuing Contracts to Existing Providers

November 15, 2021

Dear Provider,

Health Choice Arizona (HCA) will be reissuing contracts to our entire network of providers to comply with Federal and State regulatory updates and to ensure contracts represent the relationship between Health Choice Arizona and Blue Cross Blue Shield of Arizona.

The reissued contract will include all existing Exhibits and/or Addendums. The reissued contract does not change existing reimbursement, claims filing timelines, arbitration language or represent any material changes.

The reissued contract includes all Health Choice Arizona lines of business applicable to your agreement.

What to Expect

- You will receive the contract through DocuSign by email.
- The contract must be promptly reviewed and signed by the authorized signatory within five (5) business days of receipt.
- The reissuance of a contract is not an opportunity for renegotiation of any rates.
- By not signing and returning the reissued contract this will not terminate your existing agreement.
- If you wish to terminate, please submit a written request to terminate in accordance to the Termination section of your agreement.

In preparation, begin gathering the following documents. We will ask that you return them when you sign your agreement

- W-9 Form(s)
- Provider Roster and/or Matrix

We will start reissuing agreements in December 2021 but you may receive your agreement in the early part of 2022 as we move through the process.

If you have any questions please reach out to your Network Services Provider Performance Representative, or contact us at 1-800-322-8670.

Thank you for your continued partnership with Health Choice.

