

REMINDER: Home Infusion and Injectables

September 11, 2020

Dear Provider,

As a reminder, our acute infusion service provider is Coram Infusion (for IV hydration, Zofran pumps, antibiotics, TPN, enteral nutrition, standard chemo drugs, etc.).

Please refer requests for home infusion and injectables not self-administered to Coram Specialty Infusion Services.

Requests can be directed to Coram Specialty Infusion Services at:

Phone: (480) 240-3200

Fax: (480) 505-0455

Makena Exception:

Makena must be processed through the pharmacy benefit for AHCCCS plans. For the Health Choice Arizona Medicaid plan, Makena must be dispensed by CVS Specialty Pharmacy. Please e-prescribe the prescription to CVS Specialty Pharmacy. For Medicare plans such as Health Choice Generations, most home infusion drugs must be covered under the Part D benefit (the pharmacy benefit). Health Choice Generations, home infusion drugs can be dispensed at any in network pharmacy, including but not limited to CVS Specialty Pharmacy.

Providers submit pharmacy prior authorization request through the Health Choice pharmacy department. Health Choice providers have the ability to submit Pharmacy Coverage Determinations to the Plan online at <https://healthchoice.promptpa.com/>. Providers can also access this link directly from their Home page within their secure provider portal.

If you have further questions please contact your Network Provider Performance Representative or our Member Services team at 1-800-322-8670

