

NOTICE: Health Choice Arizona Pharmacy Benefit Provider Update

February 27th, 2020

Dear Provider,

Effective April 1, 2020, Health Choice Arizona (Medicaid), will change Pharmacy Benefit Managers (PBM), from OptumRx to CVS Caremark. Below is a summary of changes and current processes for pharmacy information.

Please note the table below provides Health Choice Generations PBM update that was effective 1/1/2020:

Health Choice Generations (HMO D-SNP) Medicare Effective 1/1/2020	Health Choice Arizona – Medicaid Effective 4/1/2020
Specialty Drug Pharmacies In The Network:	
CVS Specialty will be added to the network on Jan 1, 2020. BriovaRx Specialty (Optum), Avella and Accredo will still be in the network.	CVS Specialty** will be preferred. (BriovaRx/Optum, Avella, Accredo will be out of network for pharmacy billing.) No change to procurement of Specialty drugs billed to the medical benefit.
Home Delivery or Mail Order Pharmacy:	
CVS Caremark Mail Service as of 1/1/2020	No Mail Order, 30 days supplies only
Formulary (List of Covered Drugs):	
The new 2020 formulary is posted on the website.	The formularies are posted on the website.
Pharmacy Prior Authorization (PA) Processing:	
Same PA request form, same fax number, or submit online at healthchoice.promptPA.com	Same PA request form, same fax number, or submit online at healthchoice.promptPA.com

Thank you for your continued commitment in serving our members. If you have any questions or need additional information, please call the Health Choice Contact Center at (800) 322-8670 or you can contact your Provider Performance Representative.

**Prescriptions with refills remaining are being automatically transferred from BriovaRx/Optum and Avella to CVS Specialty. Please update the pharmacy in your EHR to CVS Specialty if your patient uses a specialty medication.

