

NOTICE:

Change in Transportation Services

January 2, 2020

Dear Providers,

In our ongoing efforts to ensure the provision of quality care and services for our members, Health Choice Arizona (HCAZ) will now be contracted with Medical Transportation Brokerage (MTBA) to provide non-emergent medical transportation services for our members, effective 02/01/2020.

Members can call Member Services at 1-800-322-8670 (TTY:711) to arrange transportation services for medically necessary covered services. Members can learn more about this benefit in their Member Handbook.

For additional information please contact your Network Provider Representative or Member Services at 1-800-322-8670.

We are committed to working with our providers to improve member outcomes and access to services.

Steward Health Choice Arizona

