

# **NOTICE:** AHCCCS Survey

## Requirement for Personal Care and Home Health Service Providers

Dear Provider,

Beginning in 2020, AHCCCS will require Medicaid providers of personal care and home health services to use Electronic Visit Verification (EVV) pursuant to Section 1903 of the Social Security Act (42 U.S.C. 1396b). EVV is an electronic based system that verifies when caregiver visits occur and documents the precise time services begin and end. It ensures that members receive their medically necessary services. AHCCCS has selected Sandata Technologies LLC to deliver the statewide EVV system that will be made available to all service providers required to use EVV. Service providers may choose to use an alternate EVV system vendor (at their own cost) and must interface with the statewide system as a data aggregator. More information on AHCCCS' plans for EVV, including a timeline and expectations for provider compliance, is outlined on the [AHCCCS website \(https://www.azahcccs.gov/AHCCCS/Initiatives/EVV/\)](https://www.azahcccs.gov/AHCCCS/Initiatives/EVV/).

AHCCCS is requesting service providers, subject to EVV, complete the survey to inform readiness activities to support successful implementation of the EVV system.

For assistance in completing the survey, please email [EVV@azahcccs.gov](mailto:EVV@azahcccs.gov) prior to the 9/30/19 deadline submission date.

If you have more provider ID's than the survey allows, please email a separate list of all your provider ID's to [EVV@azahcccs.gov](mailto:EVV@azahcccs.gov). Please be advised, group billers should not respond on behalf of the rendering provider. We need the individual providers to respond to the survey.

The survey link can be found here: <https://www.surveymonkey.com/r/LXTL2JX>



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